

## **Getting Recovery Right After Neck Dissection (GRRAND-F): mixed-methods Feasibility study to design a pragmatic randomised controlled trial Protocol**

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1 **ABSTRACT**

2 **INTRODUCTION:** We will evaluate the feasibility of a randomised controlled trial (RCT) to  
3 estimate the effectiveness and cost-effectiveness of a rehabilitation intervention on pain,  
4 function and health-related quality of life following neck dissection (ND) after head and neck  
5 cancer (HNC).

6

7 **METHODS AND ANALYSIS:** This is a pragmatic, multicentred, feasibility study. Participants  
8 are randomised to usual care (control) or usual care plus an individualised, rehabilitation  
9 programme (GRRAND Intervention). Adults aged over 18 with HNC for whom neck dissection  
10 is part of their care will be recruited from specialist clinics. Participants are randomised in 1:1  
11 ratio using a web-based service. The target sample size is 60 participants. Usual care will be  
12 received by all participants during their post-operative inpatient stay consisting standard NHS  
13 care supplemented with a booklet advising on post-operative self-management strategies.  
14 The GRRAND intervention programme consists of usual care plus up to six individual  
15 physiotherapy sessions including neck and shoulder range of motion and progressive  
16 resistance exercises, advice and education. Between sessions participants will be advised to  
17 complete a home exercise programme. The primary outcome is to determine recruitment and  
18 retention rates from study participants across sites. Outcomes will be measured at six and 12  
19 months. Participants and physiotherapists will be invited to an optional qualitative interview  
20 at the completion of their involvement in the study. The target qualitative sample size is 15  
21 participants and 12 physiotherapists. Interviews aim to further investigate the feasibility and  
22 acceptability of the intervention and to determine wider experiences of the study design and  
23 intervention from patient and physiotherapist perspectives.

24

25 **ETHICS AND DISSEMINATION:** Ethical approval was given on 29 October 2019 (National  
26 Research Ethics Committee Number: 19/SC/0457). Results will be reported at conferences  
27 and in peer-reviewed publications.

28

29 **TRIAL ISRCTN REGISTRATION NUMBER:** 11979997

30 **STATUS:** trial recruitment is ongoing and is expected to be completed by 30<sup>th</sup> Aug 2021.

31

32 **Strengths and limitations of this study:**

- 33 • GRRAND-F (Getting Recovery Right After Neck Dissection) is a pragmatic,  
34 multicentred, randomised control feasibility trial.
- 35 • We will evaluate whether it is feasible to run a RCT to assess the effectiveness and  
36 cost-effectiveness of a rehabilitation intervention in improving pain, function and  
37 health-related quality of life following ND after HNC.
- 38 • The primary outcome is recruitment and retention rates.
- 39 • The qualitative sub-study will explore the wider experiences and perceptions of the  
40 study design and intervention from a patient and physiotherapist perspective.

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48 **INTRODUCTION**

49 Head and neck cancer (HNC) affects 700,000 people worldwide and over 11,000 in the UK  
50 annually[1-3]. HNC refers to neoplasms at different anatomical sites. Within the UK, tumours  
51 of the oropharynx are the most common and have seen a two-fold increase in incidence over  
52 the last 20 years, largely attributed to human papillomavirus (HPV)[4,5]. During this time  
53 there has also been a 30% increase in oral cancer[4-6]. While there has been a significant  
54 increase in HNC, prognosis and survival in the UK continues to improve[4,6]. Therefore the  
55 proportion of people living with the effects of this cancer and its treatment continues to  
56 increase.

57

58 The treatment pathway for HNC is complex, due to the varied anatomical sites of disease and  
59 the needs of the patient. Treatment for HNC requires treatment of the primary site, as well  
60 as the neck when there is spread to the lymph nodes or high probability of spread. Historically  
61 almost all patients received a neck dissection (ND). With the advent of chemo-radiotherapy  
62 as a curative treatment, less patients require a ND. However even with this approach, up to  
63 20% of patients require a ND due to residual disease[6]. Side-effects from surgery can be  
64 significant, including swallowing problems, neck and shoulder problems, difficulties sleeping,  
65 fatigue and anxiety[7,8].

66

67 Post-operative complications are common following ND[8-11]. Early complications can  
68 include shoulder pain and infection. Late complications may not appear until three months  
69 post-treatment, and can continue to present over five years[12,13]. These complications  
70 include shoulder movement dysfunction, speech, swallowing and musculoskeletal problems  
71 such as cervical contracture and muscle wastage[12]. Psychosocial complications are also

72 highly prevalent post-operatively, predominantly fatigue, anxiety, depression, sleep  
73 disturbance and social isolation. Sequelae of shoulder dysfunction and psychosocial  
74 complications are strongly associated with reduced return to work, with up to 50% of patients  
75 ceasing working due to shoulder disability alone[10,14].

76

77 Rehabilitation was one of 22 key questions in the 2016 National Institute for Health and Care  
78 Excellence (NICE) Clinical Guideline[15] on the management of HNC. The guideline  
79 recommends clinicians “consider progressive resistance training for people with impaired  
80 shoulder function, as soon as possible after ND”. The review noted that this evidence was  
81 from small trials with a high risk of bias. The review also highlighted a knowledge gap on how  
82 to rehabilitate HNC patients’ wider side-effects. The NICE guideline concluded that a  
83 prospective randomised trial was required to understand how best to promote recovery  
84 following HNC, making this a recognised National Health Service (NHS) research priority[15].

85

86 Currently there is no national standard best practice for rehabilitation following HNC. Our  
87 study development work[16] and feedback from patient and public (PPI) representatives has  
88 shown that physiotherapy practice varies across the UK. The findings suggested that  
89 rehabilitation in the form of physiotherapy is not routinely available to patients with HNC, in  
90 either in-patient or outpatient settings[16]. When rehabilitation is offered it is often not  
91 evidence-based, and targets acute respiratory care, range of motion (ROM) exercises for the  
92 neck and shoulder, and advice on positioning of the upper limb and shoulder girdle[15]. A  
93 booklet may be provided to supplement this treatment. Outpatient treatment is minimal, and  
94 most commonly reactive, driven by patient request. Whilst trials have begun to provide  
95 indicative findings on different rehabilitation strategies for this population[17,18], the current

96 evidence-base is limited in quality and only focuses on shoulder exercises. There remains a  
97 gap in knowledge on how to rehabilitate patient's wider side-effects following surgery for  
98 HNC such as fatigue, anxiety, poor sleep and return to work. Consequently, both Cochrane[19]  
99 and NICE[15] concluded that further high-quality research is needed to determine how best  
100 to promote recovery for shoulder function, quality of life and cost-effectiveness of treatment.

101

102 This study will evaluate whether it is feasible to conduct a RCT to assess the effectiveness and  
103 cost-effectiveness of a multi-modal rehabilitation intervention in improving pain, function  
104 and health-related quality of life following ND after HNC. In addition to investigating the  
105 feasibility of an enhanced rehabilitation intervention following HNC ND, this trial will also  
106 standardise usual care.

107

## 108 **METHODS AND ANALYSIS**

109

### 110 *Trial Design*

111 A mixed-methods feasibility study investigating the design of a RCT to test the clinical and  
112 cost-effectiveness of usual care and an individualised, rehabilitation programme (GRRAND)  
113 compared to usual care alone in patients undergoing a ND for HNC. The study flow chart is  
114 presented as **Figure 1**. **Table 1** presents a summary of trial objectives, outcome measures and  
115 time points.

116

### 117 *Eligibility*

118 Participants are eligible to take part in the trial if they fulfil the eligibility criteria listed in **Box**  
119 **1**. All patients having a ND regardless of other associated procedures are eligible. Head and

120 neck cancer can arise at a number of anatomical sites and a ND is often combined with  
121 additional treatment such as radiotherapy to the primary site. This reflects the expected  
122 practice in HNC treatment [15]. We will record the location of cancer, specific surgical  
123 interventions and planned additional treatments such as radiotherapy, to ascertain the profile  
124 of the recruited ND cohort. This will provide information to aid sample size calculations,  
125 stratification approaches and analysis plans for confounders/modifiers in a definitive trial.

126

### 127 Recruitment

128 Potential participants will be identified from UK NHS hospital trusts as requiring a ND as part  
129 of their treatment, and will be approached by a member of the clinical team to ask whether  
130 they would like to know more about the GRRAND-F study.

131

132 They will be asked to read the Patient information sheet (PIS) and to discuss their potential  
133 participation with anyone who they feel would provide useful advice. Potential participants  
134 will also be provided with contact information for the research team who will be able to  
135 answer any questions relating to the study. The number of patients provided with the PIS will  
136 be recorded to monitor the number of patients who are approached.

137

138 Eligible patients who agree to participate will then be asked to provide their written informed  
139 consent (**Supplementary File 1**).

140

### 141 Randomisation, Blinding and Allocation Concealment

142 Following the completion of the consent process baseline data will be collected. Participants  
143 will then be randomised once their eligibility has been confirmed post-operatively prior to  
144 hospital discharge.

145

146 Participants will be randomised in a 1:1 ratio using the centralised web-based randomisation  
147 service provided by Oxford Clinical Trials Research Unit (OCTRU). Randomisation will be  
148 undertaken using minimisation to ensure balanced allocation of participants across the two  
149 treatment groups, stratified by hospital site and spinal accessory nerve sacrifice.

150

151 The minimisation algorithm will incorporate a non-deterministic element and will be seeded  
152 using simple randomisation to prevent predictability in the early stages of the study.

153 Due to the nature of the intervention, participants and clinicians delivering physiotherapy will  
154 not be blinded to treatment allocation.

155

## 156 **Intervention**

157

### 158 Usual Care

159 Usual care will be received by both control and experimental intervention groups.

160

161 As part of usual care, all participants will receive the same in-patient rehabilitation  
162 programme, commencing day one post-operatively (or next physiotherapy working day),  
163 consisting of:



164 (1) Advice to practise simple ROM exercises for the face and neck for the purpose of  
165 preventing the onset of post-surgical contracture and optimising swallowing and shoulder  
166 movement.

167 (2) Respiratory care, targeting sputum clearance and breathing control.

168 (3) Education on body positioning to reduce pressure and pull on the shoulder girdle, oral  
169 health to reduce food pocketing in the mouth, and pain management and pacing activities  
170 to optimise levels of comfort and function.

171

172 The content, dosage and timing of in-patient physiotherapy contact will be recorded.

173

174 Reflecting usual care, on discharge participants will receive a booklet providing advice on  
175 post-operative self-management strategies including exercise, pain management, return to  
176 work and activities of daily living. This has been developed by the multidisciplinary trial team  
177 and collaborations with two of the participating NHS centres in Birmingham and Oxford to  
178 ensure that the information is standardised. Reflecting current practice, once discharged from  
179 hospital, physiotherapy will not be routinely provided to these participants.

180

### 181 Experimental intervention

182 Participants randomised to this group will receive the same in-patient rehabilitation  
183 programme as participants in the Usual Care Group *PLUS* an individualised rehabilitation  
184 programme. This will be delivered by a GRRAND-F-trained physiotherapist in an outpatient  
185 setting. In the event that the participant is still an in-patient, this will be commenced in  
186 hospital and continued, post-discharge, in an outpatient setting. The frequency to which this  
187 change of setting occurs will be recorded as part of the feasibility outcomes.

188 At the initial consultation, physiotherapists will assess the participant to identify modifiable  
189 physical and psychosocial factors associated with poor recovery following HNC surgery. These  
190 may include: muscle weakness, limited ROM, reduced sensation, pain and fear avoidance  
191 beliefs. Based on this assessment, physiotherapists will prescribe from a pre-specified range  
192 of rehabilitation options (see **Figure 2**).

193

194 Programmes will be individualised to contain one, several, or all of the treatment options,  
195 dependent on participant's needs. Participants will also be provided with a home exercise  
196 programme to supplement face-to-face sessions.

197

#### 198 Individualised Rehabilitation Options

199 (1) ROM exercises targeting muscles and joints of the face, neck and shoulder impacted by  
200 ND. The purpose of these exercises is the prevention of post-surgical contracture, and the  
201 maintenance of swallowing and upper limb mobility.

202 (2) Progressive resistance exercises, targeting strengthening of the neck and shoulder.  
203 Resistance loads will initially be set at a moderate level of exertion (based on the modified  
204 Borg scale of perceived exertion [20]) to permit progression, enhance motivation and  
205 adherence, and reduce the possibility of symptom flare-up. Resistance will consist resistance  
206 bands at the shoulder and isometric resistance provided by the participant's hand for neck  
207 and temporomandibular joint exercises.

208 Exercises will be progressed by increasing the resistance load, speed, number of repetitions  
209 and sets or by progressing the range in which the exercise is completed and through the  
210 introduction of weight-bearing exercises through the upper limb. Additionally, the exercises  
211 will become increasingly 'task specific', targeting participant's specific functional goals.

212 (3) Education and advice on a number of recognised potential post-operative complications  
213 including:

- 214 • Positioning limbs to prevent joint contractures
- 215 • Oral health particularly for patients following upper cervical/head/oral surgery
- 216 • Pain management for both early and later post-operative stages through positioning,  
217 taking prescribed analgesics and pacing/behaviour modification.
- 218 • Scar management.
- 219 • Exercise adherence and return to function with fatigue management and pacing of  
220 activities
- 221 • Promote independence and confidence to return to normal activities of daily living,  
222 work, and social pursuits.

223

224 This will be delivered through the introduction of techniques of goal setting, fear avoidance,  
225 pacing and fatigue management, behaviour modification and graded activity. This has been  
226 successfully taught and delivered by the research team in previous NIHR trials (BOOST[21],  
227 DAPA[22]), to provide a basis for this new intervention. Advice will be provided through  
228 discussion during consultations and re-enforced with worksheets designed by the multi-  
229 disciplinary trial team.

230

231 The intervention may be modified in the development phase of the trial. The intervention  
232 will be finalised prior to the main trial. If there are no substantive changes, participants will  
233 contribute to the main trial analysis.

234

235 Delivery

236 The experimental intervention will be delivered a maximum of six sessions over a six-month  
237 period. The design will enable assessment of how many sessions are required. The first  
238 session will aim to occur within 14 days of surgery. Reflecting normal NHS practice, the initial  
239 session will be 60 minutes, and subsequent sessions up to 45 minutes in duration. The  
240 physiotherapist, in collaboration with the participant, will agree the spacing of sessions,  
241 reflecting normal clinical practice. This spacing will allow for maximum progression of the  
242 intensity of exercise over a time period sufficient to (hypothetically) produce an improvement  
243 in outcome. Treatment options may also be added or removed at each session, in line with  
244 the participant's current treatment progress and health status.

245

246 The timing and spacing of sessions around additional treatments such as radiotherapy and  
247 chemotherapy will be determined by the participant and physiotherapist. Through this, if the  
248 participant or physiotherapist feel that the intervention is not appropriate due to  
249 radiotherapy/chemotherapy side-effects such as fatigue, pain or nausea, the GRRAND  
250 intervention will be delayed until symptoms reduce. Alternatively, if the participant and  
251 physiotherapist agree that the GRRAND intervention would be beneficial alongside such  
252 treatments, this will be permitted. This reflects the individualised nature of the intervention.

253

#### 254 Contamination

255 The GRRAND-F physiotherapists who deliver the experimental intervention sessions where  
256 possible will not deliver physiotherapy to those in the control group (and vice versa). The  
257 details of the physiotherapists delivering sessions will be recorded and reviewed to monitor  
258 this risk of contamination. Due to the interventions being individualised and delivered in an

259 outpatient setting, there is a low risk of participants sharing their knowledge and experience  
260 between groups, further minimising the risk of between-group contamination.

261

### 262 Co-Interventions

263 Respecting the pragmatic nature of this study design, participants from either group will not  
264 be asked to desist from receiving any other forms of treatment during the trial or follow-up  
265 periods. If a participant receives additional treatment, the details of the treatment received  
266 and the reasons for administering will be collected.

267

### 268 Quality Assessment

269 The trial will be monitored and audited in accordance with the current approved protocol,  
270 good clinical practice[23], relevant regulations and standard operating procedures (SOPs).

271 All designated physiotherapists who deliver usual care will be taught the standardised control  
272 intervention procedures.

273

274 Physiotherapists delivering the GRRAND intervention will attend a face-to-face training  
275 session where they will be taught the intervention and processes involved by a member of  
276 the GRRAND-F team who developed the intervention (TS, VG). Each intervention  
277 physiotherapist will be monitored during a site visit at their third/fourth session. Sessions will  
278 be monitored against the protocol to determine whether there are issues around fidelity,  
279 contamination across groups or adherence/compliance of participants. Where further  
280 training or further monitoring visits are required, these will be instigated following these  
281 visits.

282

283 **Assessments**

284 Data will be clinical and participant-reported and collected using questionnaires at baseline  
285 and six months post-randomisation. Data will also be collected for those participants who  
286 reach 12-month follow-up during the data collection phase. This is estimated to be applicable  
287 for up to 50% of the cohort. Data will be collected alongside routine clinical appointments at  
288 each site. A primary end-point of six-months post-randomisation was chosen to provide a  
289 signal on clinical outcomes after completing the intervention. The 12-month data provides  
290 data to assess the risk of attrition and missing data at 12 months, which will assist with the  
291 development of the definitive trial if it proves to be feasible.

292

293 Baseline Assessment

294 Baseline data will be collected prior to randomisation once consent has been obtained,  
295 typically during the pre-operative assessment. Data collection is described in **Table 2**.

296

297 Outcome data to be collected at each of the data collection intervals are listed below.

- 298 • Shoulder pain and function measured using the well-validated Shoulder Pain and  
299 Disability Index (SPADI)[24, 25].
- 300 • Pain measured using the SPADI 5-item Pain Sub-scale[25] and a Numerical Rating Scale.
- 301 • Function measured using the SPADI 8-item Function sub-scale[25]
- 302 • Pain medication details and usage relating to head, neck and shoulder.
- 303 • Chemotherapy and radiotherapy treatment provision.
- 304 • Health-related quality of life measured using the EQ-5D-5L score[26] and the EORTC  
305 questionnaires (C30 (core)[27] and H&N43 (head and neck specific)[28,29]).

- 306 • Health resource use questionnaire (collection of health resources for computation of  
307 direct medical, direct nonmedical and indirect costs); additional out-of-pocket expenses;  
308 and work absence.
- 309 • Physical performance measures including goniometer-measured shoulder and neck  
310 active ROM and hand-held dynamometer-measured grip strength will be measured by  
311 an appropriately trained member of the research team.
- 312 • Adverse events: such as prolonged delayed onset muscle soreness, swelling and wound  
313 irritation.

314

#### 315 Follow-up procedures

316 Data will be collected from participants at six and 12-months (if applicable) from date of  
317 surgery with a target of +/- one month, at their routine NHS check-up appointments. If  
318 participants do not attend their follow-up appointment, they will be contacted by telephone,  
319 and, if appropriate, sent the questionnaires to complete. The study team will attempt to  
320 telephone these participants on up to two occasions. If these methods fail, we will categorise  
321 the participant as a 'non-responder' for that time-point only. The data collection schedule is  
322 presented in **Table 2**.

323

#### 324 **Outcome Measures**

325 Feasibility outcome data to be collected will include:

- 326 • Screening log numbers of eligible patients, including reasons for exclusion/non-  
327 participation.
- 328 • Recruitment numbers and rate; overall and per site.

- 329 • Protocol adherence, including fidelity to control and experimental interventions using  
330 treatment logs, timing and location of intervention delivery (in particular the first session)  
331 alongside frequency of physiotherapy contact. This will assist in assessing both potential  
332 between-group contamination and intervention delivery. We will also monitor the  
333 intervention delivery as part of the Quality Assurance (QA) monitoring visits. The findings  
334 of these visits will provide data on intervention location, fidelity to the protocol, and  
335 barriers or facilitators to provision across the sites.
- 336 • Follow-up completion rate and overall study retention in each study arm for the outcome  
337 measures highlighted above.

338

339 The primary and secondary outcome measures for this trial are presented in **Table 1**.

340

#### 341 **Data Analysis**

342

#### 343 **Sample Size**

344 As this is a feasibility study which is not aimed to assess treatment effects, we have not  
345 undertaken a formal power sample size calculation.

346

347 Sixty participants will be recruited, based on Teare et al's recommendation[30] that between  
348 50 and 70 are required when continuous scale data outcomes are to be collected. This  
349 assumes a 10% drop-out. This will also provide sufficient data to answer our feasibility  
350 objectives with 30 participants from each group recruited. Based on 2017 data from two of  
351 the participating sites, approximately 160 potentially eligible participants were identified.

352 Based on a conservative judgement of 45% recruitment rate for this rehabilitation trial with



353 this cohort[19,31,32], over 60 participants could be recruited within a 12-month period. This  
354 is within the required number to conduct this study.

355

### 356 Statistical Analysis

357 Recruitment and follow-up rates are the main drivers for the feasibility design on the basis  
358 that unless reasonable rates can be achieved no formal trial will be possible. Recruitment rate  
359 will be calculated as the number of participants randomised as a proportion of eligible  
360 participants. Rates will be estimated based on data collected and a 95% confidence interval  
361 determined for these measures. The rate of incomplete information either due to drop-out  
362 to the interventions or non-completion of the outcome measures will be based on the  
363 number of participants randomised. The statistical analysis will also estimate, with 95%  
364 confidence intervals, the parameters required for a formal power calculation, particularly the  
365 standard deviation of potential outcome measures.

366

367 If the estimated recruitment and follow-up rates are such that a multicentre definitive trial is  
368 possible no formal analysis will be undertaken and data from the feasibility will be locked and  
369 carried over into the definitive trial, where funding for the definitive trial has been obtained.  
370 In this case no formal analysis of treatment efficacy will be undertaken. The definitive trial  
371 will be planned based on the data collected during this feasibility study. The mean difference,  
372 standard deviation and effect size with between-group inferential statistical analyses will be  
373 estimated to determine direction and magnitude of effect and to inform a power calculation  
374 for a definitive trial.

375 The 'traffic light' system will be used as a guide for progression to a definitive trial (**Table**  
376 **3**)[33].If any of the criteria are not met, these will be discussed by the Trial Steering  
377 Committee (TSC) to decide if a definitive trial is feasible.

378

379 Descriptive statistics will be used to describe the demographics between the two groups.  
380 Clinical outcome data will be reported depending on the type of variable: for continuous  
381 variables the means and standard deviation in each group (or median and interquartile range  
382 if non-normally distributed) together with the unadjusted and adjusted difference in means  
383 and corresponding 95% confidence intervals with analysis of covariance, adjusting for  
384 baseline values (where appropriate) and stratification factors; for categorical variables, the  
385 number and percentage of participants in each category will be reported and unadjusted and  
386 adjusted odds ratios (for binary outcomes) together with their 95% confidence intervals will  
387 be reported.

388

389 All results will be based on the intention-to-treat population. Protocol deviations will be  
390 reported as these are an important part of the feasibility assessment when planning the  
391 definitive trial.

392

### 393 Health Economics

394 Data on health care utilisation will be collected but not analysed. To answer the feasibility  
395 questions related to the health economic perspectives, we will test the completion of the  
396 health resource use questionnaire and will present the data descriptively.

397

### 398 Data Management

399 All data will be processed according to the Data Protection Act 2018[23,34,35] and all  
400 documents will be stored safely in confidential conditions. Trial-specific documents, except  
401 for the signed consent form and contact details, will refer to the participant with a unique  
402 study participant number and initials only. Participant identifiable data will be stored  
403 separately from trial data.

404

#### 405 **Qualitative Investigation**

406 The embedded qualitative study will assess the feasibility and acceptability of the  
407 experimental and control interventions from the perspectives of those delivering  
408 (physiotherapists) and receiving (participants) the interventions. The format and delivery of  
409 the qualitative interviews are based on parameters successfully implemented in previous  
410 trials conducted by the research team (BeST[36], BOOST[21], PROSPER[37], SARAH[38]), and  
411 UK trials involving cancer patients[39]. Specifically, participant opinion and experience of  
412 study recruitment, intervention content, timing, and accessibility and barriers and facilitators  
413 to adherence will be sought. Qualitative themes identified will be used to modify the content  
414 and delivery of a future definitive trial.

415

#### 416 Recruitment

417 Fifteen participant interviews will be conducted, involving 10 participants from the  
418 experimental intervention group and five from the control group. Based on our previous trial  
419 work[36,38], this sample size is expected to ensure data saturation across both groups,  
420 allowing for the expected larger dataset from the experimental intervention group.

421

422 All participants will be given a brief explanation of the interviews during the initial consent  
423 process. Those willing to be interviewed will indicate permission to be contacted by the  
424 qualitative researcher on the Consent Form (**Supplementary File 1**). It will be clarified that  
425 not all willing participants may be required for the interview study.

426

427 Participants who have agreed to be contacted for the interview will be purposively sampled  
428 by the qualitative researcher to ensure the 15 interview participants are demographically  
429 representative of the full study sample. Targeted demographics include age, ethnicity,  
430 employment status, and extent of ND. We estimate that the sample will include more males  
431 than females because approximately 70% of HNC cases in the UK in males.[40] We aim to  
432 invite two males for every one female we interview. However, if we are restricted in the  
433 number of participants available for interview, we will interview as many as available. We will  
434 highlight the sex of participants as part of our interpretation of our qualitative analysis.

435

436 The qualitative researcher will telephone the sampled participants, and answer any questions  
437 they may have about taking part in the interviews. If the participant agrees to take part, a  
438 time and date convenient to the participant will be arranged for an interview. Interviews will  
439 be conducted face-to-face, and occur at a location convenient to the participant, most likely  
440 in their own home.

441

442 A minimum of one physiotherapist who delivered the experimental intervention and one  
443 physiotherapist who delivered the control intervention will be interviewed from each site,  
444 until data saturation is reached. This is anticipated to occur within a maximum of 12  
445 interviews. Each physiotherapist will be asked to read the clinician qualitative study PIS, and

446 then to complete a Consent Form (**Supplementary File 2**). Physiotherapists who consent to  
447 participate will be contacted to arrange a suitable time to conduct a telephone interview.

448

449 Data collection

450 Interviews will be conducted four to six weeks after a participant's final physiotherapy  
451 session. This cross-sectional time point allows exploration of the participant's study  
452 experience and adherence to home exercise in a reasonable recall period. Participant  
453 interviews will take up to 90 minutes. The physiotherapist interviews will take 15 to 30  
454 minutes and will be completed within four weeks of intervention completion.

455

456 We conducted a brief literature review of evidence into the biopsychosocial barriers and  
457 facilitators for this patient group to return to their daily activities with acceptable quality of  
458 life. In parallel, we attended HNC patient rehabilitation groups to deepen our understanding  
459 of the patient perspective. The themes identified from the literature review and patient  
460 groups informed the semi-structured interview guide and framework. The qualitative  
461 researcher presented these to our PPI representatives and clinical experts and refined  
462 accordingly. The refined interview guide is provided in the **Supplementary File 3**. The  
463 interview schedule will be structured in alignment with the guidance for the qualitative  
464 exploration of intervention acceptability recently published in the BMJ [41]. Interviewees will  
465 have the opportunity to suggest and/or discuss additional questions. Interviews will be audio  
466 recorded, and independently transcribed.

467

468 Data analysis

469 Transcriptions will be managed using NVIVO software[42]. Qualitative researcher (BF) will  
470 analyse the data using framework analysis[43]. The analytical framework will be informed by  
471 our evidence synthesis of the biopsychosocial rehabilitation and behaviour change literature  
472 and refined through consultation with PPI and clinical experts. After the coding of each  
473 transcript the working framework will be discussed with patient, clinical and research team  
474 members to reduce researcher bias and strengthen the framework's reliability. The final  
475 framework will include data from participants and physiotherapists and will be triangulated  
476 with quantitative data. We will produce and publish a framework of understanding for the  
477 intervention and trial progression.

478

#### 479 **Trial Status**

480 The trial is funded for 24 months commencing in September 2019. Recruitment is expected  
481 to be complete by October 2020 with the final follow-up visit completed by April 2021. The  
482 trial will be completed by 31<sup>st</sup> August 2021. Due to the COVID-19 outbreak in the UK from  
483 March 2020, the trial timelines are expected to be extended.

484

#### 485 **Protocol changes resulting from COVID-19**

486 The protocol was amended to reflect the NHS service delivery changes secondary to COVID-  
487 19. These amendments include allowing intervention delivery to have the option of video  
488 consultations in line with local NHS Trusts' policies. The change to online consultations has  
489 been reflected in the addition of eligibility criterion 'When the hospital is only providing  
490 video consultation physiotherapy sessions, does the patient have access to the internet  
491 through a computer or tablet'. Video-delivered interventions will be monitored via video

492 link using NHS software. Qualitative interviews will now be conducted via telephone for  
493 both patients and physiotherapists.

494 Follow up data collection via telephone, and postal questionnaire data collection options  
495 have been added to minimise the need for participant hospital attendance. The study team  
496 will attempt to contact these participants on up to two occasions to remind them to  
497 complete the questionnaires. If these methods fail, we will categorise the participant as a  
498 'non-responder' for that time-point only. Qualitative data will now be collected using  
499 telephone interviews for all groups.

500 We plan to recruit to recruit an additional three participants to replace the participants  
501 recruited pre-COVID who were unable to adhere to the intervention due to the emergency  
502 changes in service provision.

503

#### 504 **Patient and Public Involvement**

505 Patient involvement began during protocol and intervention development and continues  
506 throughout the trial. A patient-member will attend all TSC meetings. The same patient-  
507 member is a co-investigator, providing insights into the trial conduct, particularly on data  
508 collection processes, and will help interpret the findings to inform on the implications of the  
509 research during the trial's dissemination phase.

510

#### 511 **ETHICS AND DISSEMINATION**

512 Ethical approval was gained from the South Central (Oxford B) Research Ethics Committee. A  
513 TSC was appointed to independently review the data on safety, protocol adherence and  
514 recruitment to the trial. Direct access will be granted to authorised representatives from the

515 sponsor and host institution for monitoring and/or audit of the trial to ensure compliance  
516 with regulations. Anonymised data will be shared outside the research team when required.  
517 Researchers outside the trial team may formally request for a specific data set as per the Data  
518 Management Plan. All requests will need to be approved by the TMG.  
519  
520 Reporting of the trial will be consistent with the CONSORT 2010 Statement and its various  
521 extensions (pilot and feasibility trials, patient reported outcomes and non-pharmacological  
522 interventions)[44] and Template for Intervention Description and Replication (TIDieR)  
523 guidelines[45]. A summary of the results and trial materials will be made available via the trial  
524 website on completion of the trial. We will submit the final report to a peer-reviewed  
525 academic journal.

## **DECLARATIONS AND ACKNOWLEDGEMENTS**

**Contributors:** SW, TS, SL, SD researched the topic and devised the study. SW, VG, TS, SL, SD, MC-J and BF provided the first draft of the manuscript. SD provided statistical oversight. SW, VG, TS, SL, SD, MC-J and BF contributed equally to manuscript preparation. SW acts a guarantor. All contributors approved the final version of the manuscript.

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## **FIGURE AND TABLE LEGENDS**

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**Figure 2:** GRRAND-F Intervention Schema

**Table 1:** Data collection schedule

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**Table 3:** Progression criteria for the GRRAND-F Trial.

**Supplementary File 1:** Participant Consent form

**Supplementary File 2:** Physiotherapist Consent form

**Supplementary File 3:** Qualitative Interview guide

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### **Box 1: GRRAND-F Eligibility Criteria**

#### **Inclusion Criteria**

- Aged 18 years and above
- Being treated for HNC in whom a ND is part of their care
- Willing and able to provide informed consent
- Able to understand written English
- Participant is willing to attend the physiotherapy outpatient department if randomised to the experimental intervention arm (GRRAND-F intervention)
- Who remain eligible post-operatively when reviewed prior to randomisation

#### **Exclusion Criteria**

- If treatment is palliative (expected survival six months or less)
- Those with a pre-existing, long-term neurological disease affecting the shoulder e.g. hemiplegia
- Cognitive impairment (defined as an Abbreviated Mental test score of 7 or less).

**Table 1:** GRRAND-F objectives, outcome measures and measurement time-points

<b>Objectives</b>	<b>Outcome Measures</b>	<b>Time-points</b>
<b>Primary Objective</b>		
To determine recruitment and retention rates from study participants across sites.	Study recruitment screening logs, consent forms and logs of data collection forms completed at each time-point.	six months and 12 months (for those participants who reach this time point within the study window).
<b>Secondary Objectives</b>		
To determine potential risks of intervention contamination.	Intervention logs and qualitative interviews (face-to-face with patients/telephone-based with physiotherapists).	Completion of intervention and qualitative interviews.
To determine feasibility and acceptability of the intervention from patient and physiotherapist perspectives.	Intervention log, cross-over event as reported in protocol deviation forms, attrition rate and 'did not attend' rates for intervention. Qualitative interviews. Safety reporting forms.	Completion of intervention and qualitative interviews.
To estimate the sample size calculation for a definitive trial.	Expected primary and secondary outcome measure: Shoulder Pain and Disability Index (SPADI; overall and pain and function sub-scales); EQ-5D-5L; EORTC quality of life questionnaire (C30 core and disease-specific H&N43); health resource use questionnaire; adverse events; shoulder/neck range of motion and grip strength.	At the end of the trial.
To determine wider experiences and perceptions of the study design from a patient and physiotherapist perspective.	Qualitative interviews.	Completion of the qualitative interviews.

**Table 2:** Data collection schedule

Data	Baseline	In-Patient Pre-Discharge	Intervention Period	6* Months Post-Randomisation	12* Months Post-Randomisation
Age (years)	√				
Gender	√				
Weight (kg)/(stone/lbs)	√				
Height (cm)/(ft/inches)	√				
Ethnicity	√				
Drinking status	√				
Smoking status	√				
Primary cancer site		√			
Stage of tumour		√			
Neck nodal status		√			
Pre-existing shoulder or neck musculoskeletal disorder	√				
Hand dominance	√				
AMTS	√				
List of medical co-morbidities	√				
Employment status and current occupation (when appropriate)	√			√	√
Shoulder Pain and Disability Index (SPADI)	√			√	√
Numerical rating scale pain	√			√	√
EQ-5D-5L	√			√	√
EORTC QLQ-C30	√			√	√
EORTC QLQ-H&HN43	√			√	√
Physical performance measures	√			√	√
Pain relief medication list	√			√	√
Complications, AE, SAE details of accident & emergency attendances and hospital admissions		√	√	√	√
Operation date		√			
Operative procedure (Level of ND)		√			
Location of HNC		√			
Accessory nerve sacrificed		√			
ASA grade		√			
Pathology results		√			
Pre-operative cancer head and neck treatment	√				
Chemotherapy and radiotherapy treatment provision	√			√	√
Intervention fidelity and cross-over logs			√		
Physiotherapy intervention log (physiotherapist completed)		√	√		
Home exercise diary (participant completed)			√		
Health economic/Health utilisation questionnaire				√	√

\* Each follow-up interval +/- 1 month.

**Table 3:** Progression criteria for the GRRAND-F Trial.

	Green (Go)	Amber (Amend)	Red (Stop)
<b>Recruitment</b>	60 participants recruited within 12 months	40-59 participants recruited within 12 months	<40 participants recruited within 12 months
<b>Consent</b>	≥40% of potentially eligible participants	20-39% of potentially eligible participants	<20% of potentially eligible participants
<b>GRRAND-F intervention fidelity</b>	>70% participants received protocol-compliant GRRAND-F intervention	50% to 70% received intervention as randomised	<50% received intervention as randomised
<b>Contamination</b>	<5% participants in control group received GRRAND-F intervention	5-10% participants in control group received GRRAND-F intervention	>10% participants in control group received GRRAND-F intervention
<b>Data Completion</b>	<15% missing data at 6-month follow-up	15-30% missing data	>30% missing data
<b>Retention</b>	<20% attrition at 6 month follow-up	20-50% attrition at 6 month follow-up	>50% attrition at 6 month follow-up

## Supplementary File 3: Qualitative Interview guide

### Contents

- GRRAND-F patient
- GRRAND-F physio
- Care as usual patient
- Care as usual physio

### GRRAND-F patient

**Introduction and rapport build before beginning recording.** No right or wrong answers, take your time we want to learn as much as we can from you. You are the experts. Feel free to change your mind as we go along sometimes being asked different questions can make us realise we think different things. Please ask me questions before we begin or as we are chatting, this is not a formal interview it is just us talking to understand your experience. I am an independent person and my only aim to find out what is the best way we can help people rehabilitation after NC.

- 1. Do you remember at what point you were approached about being part of this study?**
  - a. PROBE: cancer context (diagnosis), post-operative context and now continuing with the rest of their lives context (mortality, fear, job strain etc)
  - b. How were you feeling?
  
- 2. Can you tell me what you first thought about participating in a study like this?**
  - a. PROBE: positive (benefits) or negative (concerns i.e. volume of contact query)
  - b. Can you recall anything that put you off agreeing to be part of the study?
  - c. And / or was there anything, in particular, which made you keen to participate?
  
- 3. When you were approached about the study, were told that you might receive one type of programme or you might receive a different type? Can you tell me about these options?**
  - a. What can you remember?
  - b. What did you think/feel about these options?
  
- 4. When you were discharged from hospital, were you given a booklet of physiotherapy exercises to take home with you? Here is a copy - Show example.**
  - a. Can you remember the booklet?
  - b. Did this help you to perform your physiotherapy at home?
  - c. Useful?
  - d. Used?
  - e. How could it be improved?
  
- 5. What did you think about the physiotherapy care you received whilst you were in hospital?**
  
- 6. You have received X (e.g. 3) sessions of physiotherapy since your operation in X (e.g. September), can you tell me what these sessions were like?**
  - a. PROBE: Can you remember any specific elements which stand out to you?
  - b. Parts which were very useful for you?
  - c. Made a big difference in your recovery from the surgery?

- d. How and Why?
  - e. Any areas which were confusing or difficult?
- 7. Can you tell me, were your appointments delivered via videocalls, or face to face or a mixture of both?**
- a. What was it like for you?
  - b. Can you report any problems or difficulties you had with receiving your treatment face to face or via videocall?
    - i. Probe physical
      - 1. e.g. did you have any technical problems with the video calls?
      - 2. e.g. Was it ok performing the physical movements and receiving the feedback from your physio via the video calls?
    - ii. Probe psychological
      - 1. E.g. isolation or not feeling real at home
      - 2. E.g. exposing and stressful at clinic
    - iii. Probe social
      - 1. E.g. can you have time in your home to do this or does family/others breach this privacy?
- 8. Were there any sessions which you were unable to attend? Can you remember why you were unable to attend? Is there anything which the physiotherapy team could have done to make it easier for you to attend?**
- a. Can you tell me about why you were not able to attend some sessions?
    - i. Physical: radiotherapy/chemotherapy side-effects, pain, function, access, time?
      - 1. E.g. Were you feeling too tired or in pain?
    - ii. Psychological: feeling low, unmotivated
      - 1. E.g. did they not feel that the programme was helping them?
    - iii. Social: Had to look after children/work etc, radiotherapy/chemotherapy appointments?
      - 1. Was it the logistics?
  - b. Do you think if you had received your physiotherapy sessions face to face or via videocall that this would have helped you more?
  - c. Do you think anything could be changed to help with this problem?
  - d. Would you have wanted more sessions?
- 9. Did you think the physiotherapy sessions have helped you recover after your operation?**
- a. We aim for the rehabilitation programme to help you to do the things you want to do to and lead the life you want.
  - b. Probe physical (performing exercises, movement, fatigue, functioning?)
  - c. psychological (value or exercise, embarrassment of visual disfigurement, confidence)
  - d. social (isolated)
    - i. Why do you think it helped? What has changed? Do you think it will last? What do you think you would feel like if you had not have attended these groups?
    - ii. Why do you think it did not help? What would you suggest you should have been offered?
- 10. Can you identify any specific parts of the sessions which stood out for you? Parts which really helped? Parts you struggled with? And parts you did not understand why you were doing them?**



- a. Probe range of movement exercises (face neck and shoulder)- were these used?
  - i. Probe how these helped
  - ii. Swallowing
  - iii. Upper limb mobility
- b. Probe progressive resistance training were these used?
  - i. Probe how these helped
  - ii. Gradually increasing difficulty
  - iii. Strength
- c. Probe psychoeducation and behaviour change techniques aka what you talked about and some coping strategies which were used?
  - i. Probe how these helped
  - ii. Education e.g. positioning limbs, sleep, oral health, pain management, scar management,
  - iii. exercise adherence - graded activities, fear avoidance, fatigue management, pacing, behaviour modification
  - iv. promoting of independence and confidence

**11. Did the physio give you an exercise diary and/ or a printed set of physiotherapy for you to complete at home? (show examples)**

- a. Can you remember what you received?
- b. Was this helpful? Can you describe how you used it (if you did)?
- c. Why and why not
  - i. Probe capability:
    - 1. Physical: physically able to perform them?
    - 2. Psychological: did you feel that you were able to perform them?
  - ii. Opportunity:
    - 1. Physical: Did you have space, time to perform physio exercises at home. Did you use the diary was it helpful?
    - 2. Social: family/friends support or not help i.e. not giving you space/time?
  - iii. Motivation:
    - 1. Reflective: Did you think it was worth it?
    - 2. Automatic: worries about performing exercises?

**12. You completed a set of questionnaires before and after completing the GRRAND-F programme. What did you think about these questions? (*Share the questionnaires to remind if nothing is remembered*).**

- a. Do they capture the issues which you think are important to you or were any issues that you think have been missed?
  - i. Probe physical, psychological and social issues
- b. Were there any which you found difficult to complete?
- c. Any which you did not like?
- d. Were there too many or too few questionnaires?
- e. Did you complete them all and if not can you explain why – could the research team change them to make them better?
- f. Would you have liked to have used physical measures to test if your strength had improved?

**13. Have you sought any other type of help during your rehabilitation? outside of what we have offered you in this trial?**

- a. Paid for other therapists?

- b. Been referred within the NHS?

**14. Do you have any other feedback you would like to talk about.**

- a. Things which we could change in how we deliver the programme?
- b. What is in the programme?
- c. How many sessions you receive?
- d. What happens once you have finished the programme?

## **GRRAND-F Physio**

**Introduction and rapport build before beginning recording.** No right or wrong answers, take your time we want to learn as much as we can from you. You are the experts. Feel free to change your mind as we go along sometimes being asked different questions can make us realise we think different things. Please ask me questions before we begin or as we are chatting, this is not a formal interview it is just us talking to understand your experience. I am an independent person and our only aim to find out what is the best way we can help people rehabilitation after NC.

1. **What has it been like being part of this research study?** (Opening broad question see what is the most pertinent issues which arise)
  - a. Probe differences between different sites
  - b. Difficulties and benefits
  - c. Things you had wished you had known before agreeing to be part of the trial?
  
2. **Have you worked with this patient group (i.e. HNC NC rehab) before?**
  - a. Can you tell me how you felt before the study began? Any concerns?
  - b. How you feel now you have been working with this group
  - c. If you have been working with this groups previously, can you tell me if the patients who agreed to be part of this study were similar or different to the patients you have seen before?
  
3. **Can you tell me about the training you received before participating in this study?**
  - a. Best bits
  - b. Bits to change
  - c. Bits to add
  - d. Needed more / less?
  
4. **After you received your training in the GRRAND-F intervention, did you think this programme would help patients?**
  - a. Can you explain to me why/not?
  - b. If you could change this programme what would you include/remove?
    - i. Probe physical, psychological and social needs of patients
  
5. **Did you deliver the physiotherapy via videocalls, or face to face or a mixture of both?**
  - a. What was it like for you?
  - b. Barriers/problems and facilitators with either modality
    - i. Probe physical (observing exercises, technical issues)
    - ii. Probe psychological (connection?)
    - iii. Probe social
  - c. Did you have appropriate space to deliver the GRRAND-F groups either via videocalls or face to face at your place of work
  
6. **Did you give you patients exercise diaries to monitor the physiotherapy they did at home?**
  - a. Did you think these were useful for you to know what was going on?
  - b. Did you think they helped your patients?
  - c. Can you offer any suggestions of how to change them?
  
7. **Did you give your patients handouts of physiotherapy activities for them to use at home?**

- a. Were these useful?
  - b. Do you think they were they used?
  - c. Can you suggest any improvements?
- 8. Do you think/know that your patients practiced their physiotherapy exercises between sessions? Is there anything which you can suggest that the team do to improve adherence?**
- a. Why and why not
    - i. Probe capability: physical and psychological
      - 1. Do the patients understand and appreciate how important to their recovery it is to perform these physio exercises?
      - 2. Do they believe that they can perform these physio exercises?
    - ii. Opportunity: probe physical and social
      - 1. Handouts to show them how to perform physio exercises
      - 2. Do they have time and support to do these rehab exercises?
    - iii. Motivation: probe reflective and automatic
      - 1. Patients believe
      - 2. Patients fearful
- 9. Did you experience many DNA and UTA appointments?**
- a. Were these videocall or face to face appointments?
  - b. Do you remember why your patients were unable to attend?
  - c. Why do you think that was?
  - d. Could we do anything to change the trial or intervention to alleviate this problem?
- 10. If you focus on the contents of the GRRAND-F intervention now, what do you think are the most useful elements and any suggestions for changes? Can you talk me through what you think of...**
- a. The range of movement exercises (face neck and shoulder)- were these used often, most??
    - i. Probe how these helped
    - ii. Swallowing
    - iii. Upper limb mobility
  - b. Probe progressive resistance training were these used?
    - i. Probe how these helped
    - ii. Gradually increasing difficulty
    - iii. Strength
  - c. Probe psychoeducation and behaviour change techniques aka what you talked about and some coping strategies which were used?
    - i. Probe how these helped
    - ii. Education e.g. positioning limbs, sleep, oral health, pain management, scar management,
    - iii. exercise adherence - graded activities, fear avoidance, fatigue management, pacing, behaviour modification
    - iv. promoting of independence and confidence
- 11. What do you think are the major barriers to implementing an intervention such as this into usual care?**
- a. Workload
  - b. Negative consequences?
  - c. Could we adapt it to suit your local service needs more?

**12. Do you think this programme has helped your patients?**

- a. We aim for the rehabilitation programme to help your patients do the things they want to do to and lead the life they want.
  - i. Probe physical (performing exercises, movement, fatigue, functioning?)
  - ii. psychological (value or exercise, embarrassment of visual disfigurement, confidence)
  - iii. social (isolated)
- b. Why do you think it helped? What has changed? Do you think it will last? What do you think they would feel like if they had not have attended these groups?
- c. Why do you think it did not help? What would you suggest you should have been offered?
  - i. Probe for specific ideas

**13. Do you have any other feedback you would like to talk about.**

- a. Things which we could change in how we deliver the programme?
- b. What is in the programme?
- c. How many sessions patients receive?
- d. What happens once your patients have finished the programme?
- e. Or any other comments?

## **Care as usual patient**

**Introduction and rapport build before beginning recording.** No right or wrong answers, take your time we want to learn as much as we can from you. You are the experts. Feel free to change your mind as we go along sometimes being asked different questions can make us realise we think different things. Please ask me questions before we begin or as we are chatting, this is not a formal interview it is just us talking to understand your experience. I am an independent person and our only aim to find out what is the best way we can help people rehabilitation after NC.

- 1. Do you remember at what point you were approached about being part of this study?**
  - a. PROBE: cancer context (diagnosis), post-operative context and now continuing with the rest of their lives context (mortality, fear, job strain etc)
  - b. How were you feeling?
  
- 2. Can you tell me what you first thought about participating in a study like this?**
  - a. PROBE: positive (benefits) or negative (concerns i.e. volume of contact query)
  - b. Can you recall anything that put you off agreeing to be part of the study?
  - c. And / or was there anything, in particular, which made you keen to participate?
  
- 3. When you were approached about the study were told that you might receive one type of physiotherapy or you might receive a different type. Can you tell me about these options?**
  - a. What can you remember?
  - b. What did you think/feel about these options?
  
- 4. Can you tell me about the physiotherapy you received during this trial?**
  - a. Was this what you were expecting?
  - b. Did you hope to be in one group or another?
  - c. How did you feel once you learnt what type of rehabilitation you would be receiving?
  
- 5. When you were in hospital after your operation, do you remember the advice you received from the physiotherapist who worked with you?**
  - a. What do you remember from the advice?
  - b. What did you think about the advice?
  - c. What would you like to change? Or stay the same?
  
- 6. When you were discharged from hospital after your operation, did you receive a booklet of physiotherapy exercises and an exercise diary to take home with you?**
  - a. Can you tell me what you thought about these?
  - b. Were they useful?
  - c. Have you performed any of these exercises?
  - d. Do you think these should always be given out or not?  
  - d. Did you complete them all and if not can you explain why – could we change them?
  
- 7. Did you think the advice you received in hospital and the booklet you took home with you helped you with your recovery?**
  - a. We aim for the rehabilitation programme to help you to do the things you want to do to and lead the life you want.

- b. Probe physical (performing exercises, movement, fatigue, functioning?)
  - c. psychological (value or exercise, embarrassment of visual disfigurement, confidence)
  - d. social (isolated)
    - i. Why do you think it helped? What has changed? Do you think it will last?
    - ii. Why do you think it did not help? What would you suggest you should have been offered?
- 8. Did you perform the physiotherapy and follow the advice in the booklet?** Did you use the exercise diary?
- a. Why and why not
    - iii. Probe capability: physical and psychological
    - iv. Opportunity: probe physical and social
    - v. Motivation: probe reflective and automatic
- 9. Have you sought any other therapy outside of what this trial provided to help you in your rehabilitation?**
- a. Referral within NHS
  - b. Use of private services outside of NHS
- 10. You completed a set of questionnaires (*Share the questionnaires to remind if nothing is remembered*). What did you think about these questions?**
- a. Do they capture the issues which you think are important to you or were any issues that you think have been missed?
    - vi. Probe physical, psychological and social issues
  - b. Were there too many or too few questionnaires?
  - c. Were there any you did not like? Did not wish to complete?
  - d. Would you expect or want an objective measurement of physical strength to see if it is changing?
- 11. Do you have any other feedback you would like to talk about.**
- a. Did you seek any other advice/help outside of the programme? Or did you feel like you needed to?
  - b. Things which we could change in how we deliver the programme?
  - c. What is in the programme?
  - d. How many sessions you receive?
  - e. What happens once you have finished the programme?
  - f. Or any other comments?

## **Care as usual physio**

**Introduction and rapport build before beginning recording.** No right or wrong answers, take your time we want to learn as much as we can from you. You are the experts. Feel free to change your mind as we go along sometimes being asked different questions can make us realise we think different things. Please ask me questions before we begin or as we are chatting, this is not a formal interview it is just us talking to understand your experience. I am an independent person and our only aim to find out what is the best way we can help people rehabilitation after NC.

1. **What has it been like being part of this research study?** (Opening broad question see what is the most pertinent issues which arise)
  - a. Probe differences between different sites
  - b. Difficulties and benefits
  - c. Things you had wished you had known before agreeing to be part of the trial?
  
2. **Have you worked with this patient group (i.e. HNC NC rehab) before?**
  - a. Can you tell me how you felt before the study began? Any concerns?
  - b. How you feel now you have been working with this group
  - c. If you have been working with this groups previously, can you tell me if the patients who agreed to be part of this study were similar or different to the patients you have seen before?
  
3. **Can you tell me about the training you received before participating in this study?**
  - a. Best bits
  - b. Bits to change
  - c. Bits to add
  - d. Needed more / less?
  
4. **After you received your training, did you think the advice and information you were going to give to your patients would help them a lot, a little or not much?**
  - a. Can you explain to me why/not?
  
5. **Is the advice and information you delivered to the patients very different from what you usually do with this patient group?**
  
6. **Did you give your patients the booklet and exercise diaries so that they could monitor their exercises at home?**
  - a. Did you think the discharge booklet was useful?
  - b. Did you think the exercise diary was useful?
  - c. Did you think they helped your patients?
  - d. Can you offer any suggestions of how to change them?
  
7. **Do you think the advice and information has helped your patients a lot, a little or not much?**
  - a. Can you explain why or why not?
  
8. **Do you have any other feedback you would like to talk about.**
  - a. Things which we could change in how we run the study?
  - b. What happens once your patients have finished the programme?
  - c. Or any other comments?