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**Title:**

**Emotional adjustment post-stroke:  
a qualitative study of an online stroke community**

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Keywords: emotional adjustment – stroke – online community – thematic analysis

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**ABSTRACT**

Understanding of emotional adjustment after stroke is limited. Under one-third of stroke survivors reporting emotional problems receive support. The aim of this study was to explore the process of emotional adjustment post-stroke and investigate the role played by participation in an online stroke community. We applied thematic analysis to 124 relevant posts within 114 discussion threads, written by 39 survivors and 29 carers. The contribution of online community engagement to emotional adjustment was explored using the Social Support Behaviour Code.

Stroke survivors share common experiences of emotional adjustment and may not necessarily reach complete acceptance. Positive and negative trajectories of emotional adjustment were identified. Survivors progressed along, or moved between, positive and negative pathways not in a time-dependent manner but in response to 'trigger events', such as physical setbacks or anti-depressant treatment, which may occur at any chronological time. An adapted version of Suhr's 1990 Social Support Behaviour Code showed that support provided through the online community took many forms, including advice, teaching, empathy and normalisation of concerns. Participation in the stroke community was itself deemed to be a positive 'trigger event'.

There is need to improve awareness of emotional adjustment and their 'triggers' amongst stroke survivors, carers and clinicians.

1    **INTRODUCTION**

2    In the UK over 100,000 people suffer a stroke each year<sup>1</sup> and there are over 950,000 stroke survivors  
3    aged 45+. This number is expected to increase by 123% by 2035<sup>2</sup>. Whilst the physical impact of stroke  
4    has been well documented, the psychological impact is also receiving increasing research attention.<sup>3</sup>  
5    Indeed, an accumulating body of evidence suggests that stroke results in a long-term emotional  
6    adjustment process, with more than one third reporting unmet needs in this respect and only 27% having  
7    their emotional needs addressed within the traditional healthcare system.<sup>4</sup> A recent systematic review  
8    including international studies of long-term unmet needs after stroke reports a similar prevalence of  
9    unmet needs in the context of emotion/mood (39%, range 3.3- 72.8%).<sup>5</sup>

10   Psychological interventions that have a good evidence base outside of the stroke population (such as  
11   Cognitive Behavioural Therapy) yield at best mixed outcomes post-stroke, with behavioural<sup>6</sup> and  
12   motivational interventions<sup>7</sup> showing best effects. The ‘stages of loss’ model has been applied to  
13   summarise emotional effects of stroke in terms of shock and acceptance.<sup>8</sup> Anxiety is also prevalent after  
14   stroke,<sup>9</sup> often co-morbid with depression, with standard psychological interventions for anxiety also  
15   appearing of limited usefulness post-stroke. It has been suggested that psychological interventions have  
16   failed as they have not addressed the variables known to precipitate and prolong distress, or facilitate  
17   positive psychological adaptation after stroke.<sup>10,11,12</sup> Research has helped to identify a number of such  
18   variables. Qualitative work highlights the background of loss, uncertainty, social isolation and  
19   difficulties with developing a ‘new self’ post -stroke.<sup>13,14</sup> Quantitative studies identify the potential  
20   contribution of stroke severity and level of impairment<sup>15</sup> in addition to psychological variables related  
21   to appraisals and coping.<sup>16</sup> In particular, these authors found evidence that a combination of personality,  
22   illness cognitions, passive or avoidant coping style, acceptance and self-efficacy were key  
23   psychological predictors of depression.<sup>17</sup> Degree of self-discrepancy also appears associated with levels  
24   of anxiety and depression.<sup>18</sup> Those who are able to maintain their social identities post-stroke also  
25   appear to fair better emotionally.<sup>19</sup>

26   Despite this, rehabilitation approaches that specifically address personal and social identity changes  
27   through intervention or outcome measurement are limited.<sup>20</sup> Gracey and colleagues propose models of  
28   psychological intervention that seek to address identity changes through a focus on personally  
29   significant moments.<sup>12,12,21</sup> In keeping with van Mierlo et al,<sup>17</sup> Taylor et al<sup>22</sup> present a model of post-  
30   stroke adjustment to guide intervention which incorporates the appraisals or illness cognitions that arise  
31   in response to stroke and its sequelae. These authors argue that a dynamic process arises post stroke  
32   where people evaluate and modify their post-stroke appraisals and coping responses over time, resulting  
33   in different and changing emotional adjustment status. However, further evidence to support these  
34   intervention models is required.<sup>11,18</sup>

35    **Online peer support communities – new opportunities for support**

1 In recent years there has been an increase in the number of online peer support communities, created to  
2 support the psychosocial needs of individuals (and their wider networks) who live with a long-term  
3 condition. A growing body of evidence has described a range of therapeutic affordances which  
4 community members may experience through their online engagement.<sup>23,24</sup> In particular, asynchronous  
5 text-based online support communities (e.g. discussion forums) provide individuals the opportunity to  
6 share personal stories regarding their illness experience with similar others and to learn how to accept  
7 and adjust to life living with a long-term condition. Through the generation and consumption of online  
8 content, members of online support communities who have had a stroke, may find engaging with peers  
9 through these online platforms a beneficial and supportive activity.<sup>25</sup>

10 In addition to the psychosocial benefits arising from engagement with online support communities, such  
11 discussion forums also provide a rich and extensive repository of illness narratives. Such narratives may  
12 represent an important source of data for researchers as they have been generated organically without  
13 interference or agenda-setting on the part of the researcher. Furthermore, there is evidence to suggest  
14 that individuals may present a more honest and authentic account of their illness experiences online<sup>26</sup>  
15 and this may help researchers obtain a fuller account of a particular issue or experience.

16 In this current study, we aimed to explore post-stroke emotional adjustment through the analysis of  
17 online narratives. This in turn would help us understand both the nature of the process of emotional  
18 adjustment as well as the role of online peer support communities.

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1 **METHODS**

2

3 **Design**

4 We carried out qualitative thematic analysis of stroke survivors' and carers' posts on an online forum.

5

6 **Setting**

7 Thematic analysis was conducted using the archived 2004-2011 Talkstroke online forum, a UK based  
8 moderated online forum hosted by the Stroke Association website. The forum was set up as part of the  
9 charity website with the scope of facilitating online communication between stroke survivors and  
10 caregivers, sharing information on any aspect of stroke. In total, the archives included 22,173 posts,  
11 written by 2,583 unique usernames.<sup>23</sup>

12

13 **Ethics**

14 The Stroke Association provided access to the archived forum and gave their permission for the data to  
15 be used for this research purpose. Talkstroke data were stored and accessed through the University of  
16 Cambridge Clinical School Secure Data Hosting Service (SDHS). Users of the forum had previously  
17 agreed that their data would become public upon registration within the forum. In order to protect the  
18 identity and intellectual property of forum participants, direct quotes have not be used, despite this being  
19 normal practice in qualitative research. Summative descriptions of quotes will instead be used  
20 throughout the paper. De Simoni et al (2016)<sup>23</sup> reports a detailed description of the ethics linked to the  
21 research on the Talkstroke archives.

22

23 **Identification of study participants**

24 At first, a scoping exercise was undertaken using keywords linked to the terms 'emotion' and  
25 'depression', which yielded a large number of posts. Familiarisation with the retrieved posts highlighted  
26 the string 'come to terms with' as key to selecting posts about emotional adjustment after stroke, written  
27 by stroke survivors at various stages of recovery, and those caring for them. Characteristics of stroke  
28 survivors including demographics (see Table 1) were retrieved from the usernames linked to the  
29 identified posts, taking advantage of data from a previous study.<sup>23,27</sup> The demographics shown after  
30 quotes are those of the stroke survivors themselves, as reported by patients themselves or by their  
31 caregivers.

32

33 **Analysis**

34 Relevant posts were then analysed using thematic analysis, as described by Braun and Clarke.<sup>28</sup> Two  
35 authors (CJ and FS) read through all posts to become familiar with the data and patient narratives, and  
36 to identify characteristics from stroke survivors including demographics, stroke type and residual  
37 impairments. One author (CJ) selected the posts about emotional adjustment, which were analysed

1 using Excel. In order to collate themes of emotional adjustment after stroke, an initial coding framework  
2 grounded approach was developed by one author (CJ); this was subsequently adjusted as more posts  
3 were analysed. Coding was then performed independently by a second author (FS), overseen by ADS.  
4 Coding was discussed until agreement was reached and a final coding framework was agreed.

5

6 The same posts were used by FS to explore the role of online forum participation in emotional  
7 adjustment after stroke, using the existing model of the Social Support Behaviour Code<sup>29</sup> (SSBC) as a  
8 framework to identify types of social support provided through engagement with the online forum. The  
9 SSBC has been previously used for the analysis of online community data.<sup>30,31,32</sup> Coding was discussed  
10 with ADS until agreement was reached. This resulted in the addition of novel categories and removal  
11 of irrelevant categories (i.e. provision of realistic expectations; normalisation; providing comfort;  
12 requests for clarification to inform peer support), as seen in Table 2.

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1 **RESULTS**

2

3 **Characteristics of forum users included in the study**

4 Out of the 181 posts identified using the string 'come to terms with', 124 focused on the process of  
5 emotional adjustment after stroke and were thus deemed relevant to our research question. Posts were  
6 classified as irrelevant if 'come to terms with' was used in a different context.

7 69 participants were identified from the 124 relevant posts. 39 were stroke survivors who posted on the  
8 forum themselves, 29 were carers or relatives of stroke survivors, while one was a healthcare  
9 professional. 36 participants were male, 26 were female and 6 did not state their gender. The mean age  
10 of users (including both stroke survivors and patients talked about by their relatives) was 50.3, ranging  
11 from 13-83, median 48.5 (Table 1). 39/69 participants took part in the forum within the first year after  
12 stroke, while 14/69 after more than 2 years.

13

14 **Themes**

15 Themes are grouped according to the two main research objectives: to characterise the process of  
16 emotional adjustment after stroke, and to understand the role of online forum engagement in this  
17 process.

18 A number of themes were common to the emotional adjustment of most stroke survivors, divisible into  
19 generally positive and negative adjustment trajectories. In some cases users made it clear whether they  
20 considered themselves to be moving along a positive or negative trajectory, in others cases this was a  
21 subjective interpretation by CJ, FS and ADS, taken in the context of all posts each individual user wrote  
22 about emotional adjustment.

23 The timescales of emotional adjustment differed greatly between individuals. Whilst it could take few  
24 months for some stroke survivors to complete the process of emotional adjustment and reach  
25 acceptance, some patients still had not reached acceptance by eight years post-stroke. Therefore, fitting  
26 themes into specific timeframe boxes was not appropriate. However, it was possible to broadly group  
27 emerging themes of emotional adjustment into immediate, intermediate, final or 'ongoing adjustment'  
28 experiences, as shown in Figure 1.

29 Contrary to our expectations, stroke survivors did not necessarily remain on one trajectory throughout  
30 their emotional adjustment timeline. Instead, stroke survivors could move between positive and  
31 negative trajectories many times throughout their unique timeline of emotional adjustment, as a result  
32 of 'trigger events' such as reaching the end of physiotherapy or starting a course of antidepressant  
33 medication. Trigger events are outlined in Figure 1, shown between the positive and negative  
34 trajectories.

35

36 **The positive trajectory**

37 ***Immediate adjustment***

1 Some individuals were seen to almost immediately embark on a positive trajectory of emotional  
2 adjustment. Survivors at this stage of adjustment were already making attempts to start their recovery  
3 journey.

4 *One carer described their relative as being particularly cheerful and optimistic in the*  
5 *immediate aftermath of his stroke, although this later changed. (M, age 52, age at stroke 51,*  
6 *N63)*

7 The main themes at this stage were of cheerfulness and optimism, along with a new appreciation of life.

8 *One survivor described her feelings in the immediate aftermath of her stroke, stating that it*  
9 *wasn't until she had thought that she was going to die that she had begun to appreciate living.*  
10 *(F, age 43, age at stroke 37, N20)*

11

### 12 ***Intermediate adjustment***

13 Posts belonging to the early and intermediate phases were classified as such when not belonging to the  
14 first immediate or long-term adjustment phases, using a 'by exclusion' approach. Posts falling within  
15 'early' and 'intermediate' periods of emotional adjustment were initially analysed separately. Later it  
16 became evident that the themes emerged at both early and intermediate stages of emotional adjustment  
17 were similar and therefore reported together as 'intermediate adjustment'.

18

19 During the intermediate stage, survivors began to make positive changes to their lifestyle and to accept  
20 their 'new self' through gained emotional strength and determination.

21 *One survivor stated that, four months after her stroke, she no longer lived to work, as the stroke*  
22 *had made her realise what was important. (F, age 46, age at stroke 46, N2)*

23 *One survivor stated that, after three years, whilst he was still struggling to come to terms with*  
24 *his new fatigue, he was coping well with the physical challenges post-stroke. (M, age 50, age at*  
25 *stroke 47, N46)*

26 Some survivors maintained their sense of humour, and felt lucky or grateful to be alive.

27 *One survivor stated that, 10 weeks on, his stroke was history and that he now needed to accept*  
28 *that it had happened, and to do his best to move on from it. He knew that he was lucky to have*  
29 *survived. (M, age 53, age at stroke 52, N65)*

30 *One carer stated that, four weeks after suffering from stroke, their relative had not lost her sense*  
31 *of humour, and was coping with the situation brilliantly. (F, age 75, age at stroke 75, N22)*

32 Through the process of emotional adjustment, survivors developed a sense of perspective on the  
33 situation.

34 *After 18 months, one survivor made it clear that she realised many people were worse off than*  
35 *herself. (F, age 40, age at stroke 39, N21)*

36 This was often helped by receiving explanation of the cause of the stroke, which for many provided  
37 intense relief.



1 *One survivor had, after three years, met another survivor of the same type of stroke, and*  
2 *described relief at being able to talk to someone who had experienced the same situation. (M,*  
3 *age 50, age at stroke 47, N46)*

#### 5 ***Acceptance***

6 Intrinsically, acceptance of the stroke meant acceptance of the emotional changes that it had caused.  
7 Indeed, after varying lengths of time post-stroke, a number of survivors stated that they had entirely  
8 come to terms with their 'new self'.

9 *One survivor described how it took her at least two years to come to terms with the 'new self'*  
10 *after stroke. Once she had done so, her life had improved dramatically. (M, age 67, age at stroke*  
11 *57, N52)*

#### 13 **The negative trajectory**

##### 14 ***Immediate adjustment***

15 Many survivors began their journey of emotional adjustment on the negative trajectory, describing  
16 feelings of shock, confusion, anger and isolation.

17 *A survivor suggested to another user that their relative might be feeling angry and frustrated, as*  
18 *unable to work out what had happened and why it had happened to him. (M, age 55, age at stroke*  
19 *54/55, N51).*

20 *One survivor experienced a delayed diagnosis of stroke, and remembered being overwhelmed by*  
21 *the shock immediately after being told that she had suffered a stroke. (F, age 37/38, age at stroke*  
22 *36-38, N45).*

23 *Drawing on her own experiences, a stroke survivor suggested that patients may feel that they*  
24 *have been left alone to come to terms with their stroke in the immediate aftermath of their*  
25 *diagnosis. (F, age 54, age at stroke 53/54, N59).*

26 These feelings often occurred alongside other warning symptoms that could be associated with  
27 depression.

28 *One survivor described feeling miserable and alone immediately after her stroke. (F, age 57, age*  
29 *at stroke unknown, N10).*

30 Survivors wanted to know why the stroke had happened to them, and needed time to come to terms  
31 with what had happened. For many, there was an immediate realisation that their life had changed  
32 forever.

33 *One survivor remembered asking everyone why it had happened to him, in the first days after his*  
34 *stroke. (M, age 45, age at stroke 42, N44)*

35 *One survivor stated that his life had come to a halt immediately after his stroke. (M, age 44, age*  
36 *at stroke 43/44, N60)*

1 ***Intermediate adjustment***

2 As for the positive trajectory, posts falling in the ‘early’ and ‘intermediate’ stages of negative  
3 adjustment were initially analysed separately, though it later became evident that similar themes  
4 emerged and were therefore reported together as ‘Intermediate adjustment’.

5

6 By this point in the negative trajectory, many survivors had begun to develop symptoms of mood  
7 disturbances.

8 *In the year after her stroke, one survivor described low energy levels, a lack of interest in doing*  
9 *anything, loss of appetite and constant nausea. (F, age 46, age at stroke 46, N2).*

10 Others suffered emotional lability, alongside loneliness, withdrawal and fear.

11 *At four months post-stroke, one survivor described finding it very hard to be around other people,*  
12 *and simply wanting to hide herself away. She also stated that she often found herself becoming*  
13 *tearful for no discernible reason. (F, age 46, age at stroke 46, N2).*

14 Some also showed signs of denial or reported having lost a great deal of confidence.

15 *One survivor describes not wanting to admit that she had suffered a stroke for many years after*  
16 *the event itself. (F, age 54, age at stroke 46, N1).*

17 *Around four months post-stroke, a stroke survivor suggested that another user's relative must*  
18 *have repeatedly suffered blows to his confidence after experiencing fits. (M, age 57, age at stroke*  
19 *56/57, N36).*

20 *One survivor described feeling paranoid and vulnerable in the first year post-stroke as she had*  
21 *not been told the cause of her stroke. (F, age 39, age at stroke 39, N28).*

22 A number felt guilty, either about lifestyle habits which might have led to their stroke, or about the  
23 burden they felt their stroke was putting on their loved ones.

24 *One survivor describes an intense awareness over the 18 months since her stroke that her family*  
25 *have not found the situation easy. (F, age 48, age at stroke 46, N41).*

26 These feelings often occurred alongside frustration and anger.

27 *One carer described their loved one's frustration after 18 months of living with aphasia. (M, age*  
28 *71, age at stroke 69/70, N31)*

29 *One carer described how their relative had, after remaining cheerful and optimistic in the*  
30 *immediate aftermath of his stroke, over the subsequent 18 months become tired, frustrated and*  
31 *angry realising the functions that he had lost. (M, age 52, age at stroke 51, N63)*

32 As it becomes more apparent that changes are to remain in the long-term, survivors appeared to develop  
33 feelings of despair and grief for their 'old self', along with new illusions of worthlessness, ineptitude  
34 and demoralisation.

35 *Due to the negative reactions of those around her and an unstable social situation, one survivor*  
36 *describes wanting to hide away and cover herself. She stated that her self-esteem was at rock-*  
37 *bottom. (F, age 48, age at stroke 46, N41).*

1 *A carer explained how, 18 months post-stroke, their relative felt increasingly demoralised*  
2 *whenever he met another survivor whom he believed to be recovering at a greater rate. (M, age*  
3 *71, age at stroke 69/70, N31).*

4 *A survivor describes how, for five years after his stroke, he felt worthless and inept, despairing*  
5 *at his situation. (M, age 42, age at stroke 37, N39).*

6 *Another survivor describes feeling as if they are living in a stranger's body. After two years, they*  
7 *still did not feel like the person they used to be. (Unknown gender, age 32, age at stroke 30, N67).*

### 9 **Ongoing adjustment**

10 Our analysis showed that survivors could remain on the negative trajectory until they were eventually  
11 able to transfer to the positive trajectory by reaching acceptance, at which point their emotional  
12 adjustment journey could terminate. The stage of incomplete acceptance could last for many years, with  
13 some survivors stating that they would have never come to terms with their situation.

14 *After five years, one survivor described how she remained self-conscious about her aphasia. (F,*  
15 *age 54, age at stroke 46, N1).*

16 *One survivor described how they remained reliant upon anti-depressant medication, over six*  
17 *years after suffering a stroke. (M, age 58, age at stroke 57, N53)*

18 *One survivor describes how, eight years post-stroke, she has only just come to terms with her*  
19 *stroke. (F, age 54, age at stroke 46, N1)*

### 21 **Trigger events**

#### 22 ***Moving from the positive to the negative trajectory***

23 A number of 'trigger events' were identified as having the potential to cause a survivor to move from  
24 the positive trajectory to the negative trajectory (see Figure 1), thus hindering their journey to  
25 acceptance. The prevailing theme of such triggers was a feeling of abandonment, with many survivors  
26 describing the ending of their physiotherapy treatment, discharge from hospital or admission to  
27 residential care as the triggers which moved their emotional adjustment to the negative trajectory.

28 *One survivor describes feeling like she had been abandoned and left on the scrap heap after her*  
29 *physiotherapy treatment ended. (F, age 42, age at stroke 40, N24).*

30 *One carer believed that her relative had felt betrayed after the family had been forced to place*  
31 *him in a residential care home. (M, age 77, age at stroke 76/77, N26).*

32 *One carer suggested that their relative had felt something of an anti-climax after returning home*  
33 *from hospital. (gender unknown, age unknown, age at stroke unknown, N32).*

34 Physical setbacks such as new seizures or new loss of function also caused movement of survivors from  
35 the positive to the negative emotional trajectory.

36 *One carer stated that his relative was finding physical setbacks very hard to come to terms with,*  
37 *and was withdrawing into himself as a result. (M, age 52, age at stroke 52, N35).*

1 Criticism from family and friends also played a large role in moving survivors from a positive to  
2 negative trajectory of emotional adjustment.

3 *One survivor described how she had given up on trying to achieve anything because of the*  
4 *negative views she had received from those around her about how much she would be able to*  
5 *manage. (F, age 48, age at stroke 46, N41)*

### 7 ***Moving from the negative to the positive trajectory***

8 Trigger events also had the ability to move a survivor from the negative to the positive trajectory, thus  
9 enabling their journey to acceptance. The prevailing trigger was interpersonal support, be this from  
10 family, friends, stroke support groups, professional therapy, face-to-face or online peer support.

11 *One carer described that their relative had become a lot happier since returning home to be with*  
12 *her family. (M, age 77, age at stroke 76/77, N26).*

13 *A survivor described how the high number of [social] activities taking place in hospital had*  
14 *helped her to come to terms with what had happened. (F, age 42, age at stroke 40, N24).*

15 *A carer believed that it would have helped her relative to come to terms with his situation if he*  
16 *had been able to meet other stroke survivors through a peer support service. (M, age 71, age at*  
17 *stroke 69/70, N31).*

18 *Another carer agreed with [N31], stating that it had very much helped to meet other people with*  
19 *aphasia. (M, age 50, age at stroke 50, N38).*

20 *A survivor stated that she felt inspired by others on the forum. (F, age 25, age at stroke 24/25,*  
21 *N50).*

22 *One survivor described how he had gained confidence due to support from family and friends.*  
23 *(M, age 43, age at stroke 41, N49).*

24 Anti-depressant therapies also appear to be of help to several stroke survivors.

25 *A survivor explained how antidepressants had given her the strength to pick herself up and come*  
26 *to terms with what had happened to her. (F, age 39, age at stroke 39, N28).*

27 Provision of a causal explanation of stroke was also an important trigger allowing survivors to finally  
28 accept their situation, allowing closure of the emotional adjustment journey.

29 *One survivor described how much of a difference it had made to her to know the cause of her*  
30 *stroke. She was now loving life, and taking part in everything. (F, age 39, age at stroke 39, N28).*

31 *A survivor agreed [with N28], suggesting that another user would find it easier to come to terms*  
32 *with the condition once a cause had been found. (F, age 56, age at stroke 50, N43).*

### 34 **The role of the online forum in emotional adjustment**

35 The role of the online forum in the process of emotional adjustment was examined using Suhr's 1990  
36 model of the Social Support Behaviour Code.<sup>9</sup> This was subsequently amended to more appropriately  
37 represent the data within this project, as seen in Table 2. 14 of the 22 support types from Suhr's original

1 model were retrieved in our analysis, with the exception of loaning, provision of a direct or indirect  
2 task, active participation, access, relationship, physical affection, confidentiality and listening. A  
3 number of these excluded categories were not relevant to online interaction, due to the style of  
4 communication. Four categories were added, as they were deemed to be significantly represented within  
5 the forum: provision of realistic expectations, normalisation, providing comfort and requests for  
6 clarification to inform peer support.

7

8 Posts often contained more than one type of social support. The breakdown of post types within the  
9 forum is also shown within Table 2. The majority of support provided within the forum was in the form  
10 of prayer or wellwishing (n=23), offering suggestions or advice (n=21), understanding or empathy  
11 (n=19) and validation of feelings (n=15).

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1 **DISCUSSION**

2

3 In this study we unpacked the process of emotional adjustment after stroke by applying thematic  
4 analysis to the posts written by 69 forum participants, including stroke survivors and patients with  
5 stroke described by their carers. Participants took part in the online stroke community at different  
6 times and degrees of their emotional adjustment journey after stroke.

7 The main finding of the study is the non-linear progression of experiences of post-stroke emotional  
8 adjustment, which appears to oscillate between positive and negative trajectories as result of trigger  
9 events. This is in keeping with the description of ‘good and bad days’, often reported by patients who  
10 suffered from stroke.<sup>33</sup>

11 Some stroke survivors experienced long-lasting incomplete acceptance of stroke. Trigger events, such  
12 as social support, could be positive and take stroke survivors from negative to positive trajectories or  
13 allow them to move along the positive trajectory towards acceptance of stroke and their 'new self'.

14 Conversely, negative trigger events such as cessation of physiotherapy could take patients from  
15 positive to negative trajectories, thus hindering their progression to acceptance of their stroke.

16 Our results highlight the role of participation in an online stroke community in providing support.  
17 Participation in the forum was itself a beneficial trigger for progression of emotional adjustment along  
18 the positive trajectory, or for movement from the negative to positive trajectory, thus aiding  
19 progression towards emotional acceptance of stroke. For survivors and carers the online forum  
20 provided an open space to ask questions and share thoughts. Participants expressed comfort at reading  
21 the stories of other survivors or carers, whilst at the same time stating their gratitude for providing  
22 valuable assistance in a time of need.

23

24 A strength of this work lies in the self-initiated nature of the data provided by the online stroke  
25 community and the potential to analyse patients’ perspectives at the time they were actually  
26 experiencing issues with post-stroke emotional adjustment.<sup>34</sup> Such data are less likely to be affected  
27 by self-presentation, reactivity and recollection biases, or by the influence of the researcher’s  
28 agenda.<sup>35</sup> In addition, posting a message to peers, i.e. people ‘in the same boat’, meant being able to  
29 get in contact with people who had similar understanding of the process of post-stroke emotional  
30 adjustment.

31 A main limitation of this approach is the inability to ask follow-up questions to participants.

32 Information about participants such as age at stroke and gender was limited to what they chose to  
33 reveal within their posts. Forum participants were younger compared to most patients with stroke,  
34 therefore the views on emotional adjustment in older patients might be under-represented within this  
35 data. For 80% of participants the issues of emotional adjustment discussed within the forum were  
36 largely those experienced within the first 24 month post-stroke, therefore may under-represent more  
37 long-lasting features of emotional adjustment. The string ‘come to terms with’ that was used to select

1 posts and participants may have missed relevant posts. Mood disturbances described within the  
2 negative trajectory could be explained as clinical sequelae of particular types of strokes rather than  
3 emotional adjustment. Similarly, some participants might have initially been following a positive  
4 trajectory of emotional adjustment due to lack of full awareness of the effects of their stroke.  
5 Oscillations between positive and negative trajectories would have been better documented through  
6 analysing messages written by the same participants during their emotional adjustment journeys,  
7 though this was not possible due to the small number of posts available from each individual. Forum  
8 data originated either from a population of stroke survivors who were 'computer-literate online forum  
9 users' (a selected population of stroke survivors) or from family members or friends of stroke  
10 survivors (representing more widely the population of stroke survivors who might not be computer-  
11 literate). The posts analysed dated between 2004 and 2011, and support from stroke services received  
12 by participants at the time may not reflect current practice. The forum was moderated and some of the  
13 posts might have been removed or affected by the moderation process.<sup>19</sup>

14 Eight of the 22 original Social Support Behaviour Code categories were not represented. This was  
15 down to the geographical separation of forum users, limiting social support types requiring face to  
16 face interaction such as loaning, provision of tasks and active participation.<sup>36</sup> On the other side, the  
17 'comfortable emotional distance' provided by the forum worked as an enabler for the interaction with  
18 peers online.<sup>37</sup> Due to the public nature of posts on the forum, promises of confidentiality were also  
19 not possible, despite this being relevant to emotional wellbeing. Therefore participation in an online  
20 community may not fully provide emotional support to users.<sup>30</sup>

21  
22 The results presented are consistent with previous findings,<sup>3,4,13</sup> and with models that highlight how  
23 meaning making or appraisals of the stroke and its consequences<sup>22</sup> evolve dynamically over time. The  
24 results also provide a novel understanding of the process of emotional adjustment, highlighting how  
25 specific moments or 'triggers' (and the meanings or appraisals of them) can move emotional  
26 adjustment processes from positive to negative trajectories and *vice versa*.

27 This study has clinical and research implications. First, it highlights the need of improving awareness  
28 of healthcare and rehabilitation professionals of the kinds of 'moments' or 'triggers', with the  
29 prevailing trigger for moving from negative to positive being interpersonal support. This knowledge  
30 can assist with successful adaptation and meaning-making<sup>38</sup> when consulting patients and their carers.  
31 For example, it might be important to make sure that rehabilitation plans include engagement with  
32 appropriate opportunities for social connection post-discharge to guard against 'negative triggers' of  
33 feelings of abandonment as well as providing opportunities for finding positive meanings. Second, it  
34 demonstrates the need of further research exploring the potential of harnessing online peer support as  
35 a way to access support, and alternative narratives and discourses and normalisation of experiences<sup>39</sup>  
36 that can assist in the emotional adjustment process. Third, our results highlight the role of

1 antidepressant therapy as a positive trigger for emotional adjustment,<sup>9</sup> which deserves further research  
2 attention.

3

#### 4 **CONCLUSION**

5 This analysis provides novel insight into the process of emotional adjustment post-stroke and  
6 highlights the value of engaging with an online community. There is need to improve awareness of  
7 themes of emotional adjustment and their 'triggers' amongst stroke survivors, carers and clinicians.

8 Further research is required to understand the effects potential of the integration of online peer  
9 support into rehabilitation programmes.

10



1 **Acknowledgments**

2 The authors are grateful to the Stroke Association for sharing the archive file of Talkstroke.

3

4 **Funding**

5 Funding: Anna De Simoni was partly funded by a NIHR Academic Clinical Lectureship.

6 Views expressed in this written publication are those of the authors and not necessarily those of the  
7 funders.

8

9 **Conflict of Interest:** none.

10

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Table 1. Characteristics of the Talkstroke Online participants as identified in the posts.  
M, F, NS stand for Males, Females, not stated.

<b>Sample characteristics</b>	<b>N</b>	<b>Mean</b>		
<b>Total number of participants</b>	69			
<b>Age at stroke</b>		50.3		
<b>Participants' posts</b>				
<i>Number of posts on the forum /participant</i>		136.2		
<i>Number of posts about emotional adjustment /participant</i>		1.8		
<b>Identity person posting</b>		<b>M</b>	<b>F</b>	<b>NS</b>
Stroke survivor	39	15	19	5
Carer	29	22	7	0
Other	1	0	0	1
<b>Time since stroke (months)</b>				
0 < T ≤ 3	15			
3 < T ≤ 6	9			
6 < T ≤ 12	16			
12 < T ≤ 24	8			
T > 24	14			
Not stated	7			

1

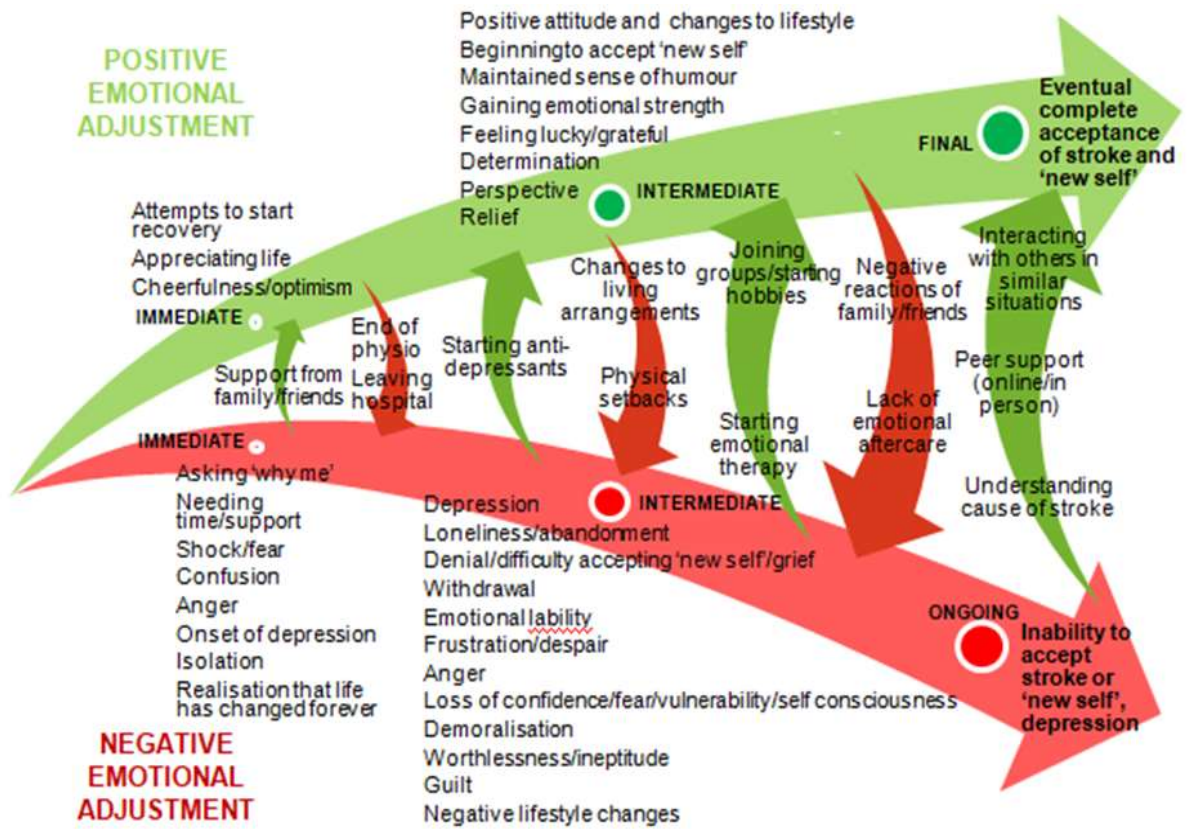
**Table 2.** Adapted Social Support Behaviour Code (*Adapted from Suhr's 1990 model, additions shown in italics*)

Support type	Example of support within forum	Number of posts
<b>Informational support</b>		
Suggestion/advice	A recommendation that attending a local stroke club is a good way to come to terms with post-stroke emotional changes.	21
Referral	Redirection of a new member to a forum aimed at younger survivors, where they may receive more tailored support.	3
Situation appraisal	A re-evaluation of the difficulties of being in a wheelchair.	9
Teaching	An explanation of the physiology behind post-stroke changes.	11
<i>Provision of realistic expectations</i>	<i>A statement of the fact that a survivor may need to come to terms with never knowing the cause of their stroke.</i>	8
<b>Tangible assistance</b>		
Willingness	One user tells another that they are happy to answer any questions that they might have about their stroke.	5
<b>Esteem support</b>		
Compliment	One user compliments other forum users on their bravery, and states that they are an inspiration to her.	4
Validation	One user states that they completely concur with the emotional response of another user.	15
Relief of blame	One user reassures another that they don't need to feel guilty about their negative feelings.	1
<b>Network support</b>		
Presence	One user offers the forum as a place another survivor can come for support from others.	4
Companions	One user tells another that their physical and emotional experiences seem very similar.	7
<i>Normalisation</i>	<i>One user reassures another that their symptoms are common to most survivors.</i>	5
<b>Emotional support</b>		
Sympathy	One user expresses sorrow at another's story.	2
Understanding/empathy	One user recalls their own story in order to express understanding for another's emotional response.	19
Encouragement	One user reassures another that some are able to see past a disability, and not to give up on trying to find a partner.	14
Prayer/wellwishing	One user wishes another luck with their rehabilitation.	23
<i>Providing comfort</i>	<i>One user reassures another that they will tolerate an investigation, and explains the process further to relax them.</i>	1

<b>Other</b>		
<i>Requests for clarification to inform peer support (i.e. users asking for more information about another user's problem to ensure that they give the best advice possible)</i>	<i>One user asks another how their condition has progressed since their original post.</i>	4

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2



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**Figure 1.** Positive and negative trajectories of emotional adjustment after stroke.

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